

CASE STUDY

Connected Worker RTLS for a Leading Insurance Provider in the US



Key Challenge

Managing a distributed workforce across multiple office locations introduced visibility challenges for one of the leading insurance providers in the United States. With over 1,200 employees spread across six floors in two office locations, the company needed a reliable way to manage workplace attendance, enforce hybrid work policies, and maintain records of safety incidents — all while supporting operational efficiency and safety.

Solution

Litum deployed its RTLS-powered Connected Worker solution to help the insurance provider overcome these challenges. The solution integrated Litum's Compact Tags with the organization's existing HID-compatible access control infrastructure, enabling automated clock-in/clock-out processes and real-time workforce visibility across their facilities. Connected Worker RTLS equipped the company with data-driven insights to optimize workspace utilization, monitor hybrid work compliance, and quickly respond to workplace incidents.

Features



Automated time and attendance tracking to support hybrid work policies and reduce manual processes



Real-time location visibility across office zones and floors for enhanced safety and operational efficiency



Incident logging and reporting capabilities, supporting workplace safety protocols and policy adherence



Efficiency dashboards and reports that provide actionable insights into workspace utilization, employee attendance patterns, and overall office occupancy



Tag battery alerts notifying users when charging is needed to keep the system running without interruptions

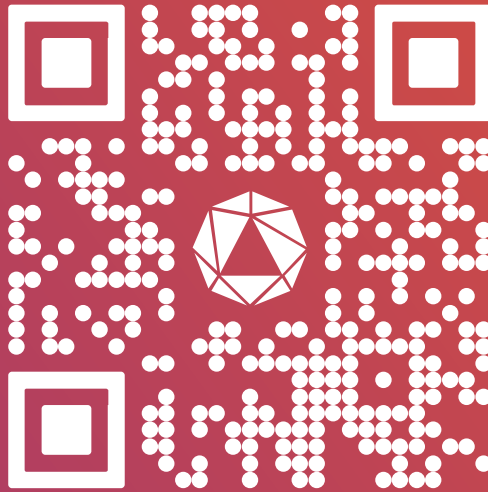
Results

Litum's deployment delivered substantial time savings and improved operational visibility. Automated attendance tracking **reduced manual workload by 75%**, freeing up administrative teams to focus on higher-value tasks. **Reporting and audit processes became 50% faster** with real-time dashboards and ready-to-export reports — improving operational responsiveness. The increased visibility into employee attendance patterns and time spent across office zones also drove a **30% improvement in policy compliance**.

Together, these gains translated into an estimated

\$250,000 in savings within six months

supporting a more structured, efficient, and safer workplace environment.



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Litum's Connected Worker Solution



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